

SAN RAMON CITY REPORT



Welcome to our first edition of 2004. City Report is published at the direction of the Mayor and City Council. We want to keep you informed of activities and progress of your City Government. Your comments and suggestions are always welcome. Our contact numbers are listed on the back of this report.

Residents Pleased with City Services

When asked to rate the overall quality of life in San Ramon, 96% of respondents to a recent City survey responded with an "excellent" or "good" rating!

In July 2004, the City commissioned a resident survey to discover what residents think about City services. A random sample of 1,200 households was contacted to determine the level of satisfaction with life in San Ramon, selected City services and the perception of safety within our community.

The highest rated City services were the overall appearance of the City (80% excellent or good); recreational opportunities (71% excellent or good); and their overall sense of community (65% excellent or good). Public safety is one of the City's highest priorities and 93% of citizens in the survey responded that they felt "very safe or somewhat safe" in their neighborhoods after dark.

When asked to evaluate whether they received good value for the taxes they pay, residents gave an rating of 73 on a 100-point scale. Additionally, 68% were pleased with the overall direction of the

City and rated their overall satisfaction with their contacts with City employees as another 73 on the 100-point scale.

The City Council is very pleased with the survey results and will be using this information in making upcoming budgetary decisions to maintain our City in the highest standards, maintain our excellent record with public safety and security.

For a detailed copy of the citizen survey, contact Cheryl Mitchell Wade, Director of Human Resources at (925) 973-2525.

Herb Moniz returns to guide the City



On August 16, 2004, Herb Moniz returned to the position of City Manager after a two year absence.

The City Council hired Moniz back to the position he held for 16 years to help transition the new Dougherty Valley development seamlessly into the City, to guide the City Center project with a realistic vision, and to build upon the positive customer service relationships with residents and the business community.

San Ramon Encourages Water Pollution Prevention Activities

Rainfall washes garden chemicals, antifreeze, detergents, paints and other types of pollutants into the storm drain system from lawns, streets and parking lots, and flows directly to creeks and the San Francisco Bay without being treated. Pollutants contaminate local waterways and endanger the fish and other aquatic life in the Bay.

Please keep storm drains free of waste, household chemicals, fertilizers and used oil.

For more information or to report illegal dumping, call the City of San Ramon Engineering Division at (925) 973-2670, or contact the Contra Costa Clean Water Program at 1-800-NO-DUMPING, website: www.cccleanwater.org. Let's work together to protect our creeks, the Delta, and the Bay.

New Parks and Community Facilities for Dougherty Valley

A new 28,000 square foot Community Center/Police Substation and an 11,600 sq. ft. library are currently under construction within the "Dougherty Valley Village Center" located on Bollinger Canyon Road and Watermill Court. It is scheduled to open in late Summer 2005.



Three new parks are now open in the Dougherty Valley including Coyote Creek Park, Bellingham Square and East Branch Park. Souyen Park, named after the Native American tribe that once resided in the area, is scheduled to open next month. Two additional parks will open in 2005, Hidden Valley and Valley View Parks. There are two major community parks that will start construction in 2005, that will rival our existing Athan Downs and Central Park with beautiful amenities, sports fields and recreational opportunities.

The Police Substation within the Community Center will provide support services to the neighborhoods, including: youth services and diversion, investigation, police reports, traffic citation write-offs, and most other police services you come to rely on living in San Ramon, and will

be open during regular business hours. The Sub-Station will also house the Dougherty Valley beat officers who patrol the area, making it more convenient to access police services and keep emergency calls response times as low as possible.

The Dougherty Valley Library is planned as a cooperative joint-use operation with Diablo Valley College with their 165,000 square foot facility adjacent to the Community Center and Library. The library will be built in two phases. The first phase will be the City portion of the library

consisting of 11,600 sq.ft. The second phase will expand the facility by approximately 30,000 sq.ft. with a seamless addition. However, the eventual expansion at the library will not take place until the College District's second phase commences, which the District anticipates will be anywhere from 5 to 7 years based on student enrollment and state funding. At completion, the Dougherty Valley Joint Use Library will be more than 40,000 sq.ft., over twice as large as the City's current Library at the Marketplace.

The construction, landscaping, parking lots and furnishings for the Dougherty Valley Community Center, Police Sub-Station, Library, and the new parks are conditions of approval on the developers of the Dougherty Valley, Shapell Industries and Windemere BCL. The developers are responsible for providing these facilities, "turn-key" to the City, in order to maintain a quality level of service to all of the residents of San Ramon.

Annual Street Repair Project Begins

The City awarded a \$783,000 contract to Top Grade Construction Inc. in August to repair several streets. This year the project consists of resurfacing or reconstruction of residential roadways in the Bollinger Canyon Elementary School area generally bounded by Norris Canyon Road, Marsh Drive, Santander Drive, and San Ramon Valley Boulevard. The streets include Alora Court, Aragon Lane, Cartagena Lane, Castleton Court, Cuenca Drive, Durango Lane,

Gaucha Court, Laredo Court, Twin Creeks Drive, and Westvale Court. In addition, there will be work on Montevideo Drive between Alcosta Boulevard and Iron Horse Trail.

The City selects streets to repair with the help of a Pavement Management system and database program. The database contains information such as pavement conditions, traffic volume and other engineering data. Based on long-range projections, each street

is programmed for necessary rehabilitation. The street rehabilitation work will include slurry seals, asphalt overlays, street reconstruction and repavement. This project is scheduled from September to November 2004 and will be funded by Measure C and GasTax revenue.

If you would like to learn more about the planning process for next year's street repair project, please call Maria Robinson, Engineering Division Manager at 973-2689.

Alcosta Blvd/I-680 Interchange Project on Schedule...

The project, costing \$14.9 million, will convert the Alcosta Blvd/I-680 Interchange to a "hook" ramp configuration for the on/off southbound ramps. The existing southbound off-ramp to Alcosta Blvd will be replaced by a ramp connecting to San Ramon Valley Blvd approximately 900 feet north. A new southbound on-ramp will originate from the same location and merge with the existing southbound on-ramp from Alcosta Blvd. A new traffic signal will be constructed at the new on/off "hook" ramps on San Ramon Valley Blvd and the area will be landscaped to ensure that it is complimentary to the area. Additionally, the north-bound I-680 on-ramp will be widened and



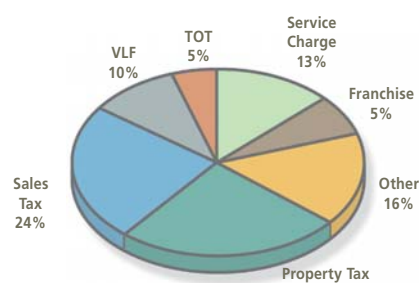
lengthened to accommodate potential future ramp metering and improved freeway merging. This project is slated for completion by April 2005. Funding for

this project comes from State & City Transportation Funds. Any questions concerning this project should be directed to Chris Low, Project Manager at 973-2682.

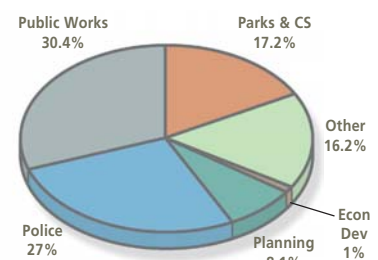
San Ramon Balances its Budget

As a City of nearly 50,000 we have been weathering an economic downturn over the past several years. Declining City revenue, forced significant cuts in the 2003/2004 fiscal year. Despite difficult financial times, the City has been able to balance the budget and maintain a prudent financial reserve.

To balance the General Fund budget for 2004-2005, the City reduced expenses, and had no growth over the previous fiscal year. Moreover, departments were restructured, three vacant management positions were eliminated and ten other positions were not filled. The personnel decisions alone saved the City \$375,000 annually.



2004 General Fund Revenue – \$30,511,436



2004 General Expenditure Budget by Department – \$29,649,545

The City Council has taken additional steps to maintain a strong fiscal position, including:

- Developing a General Fund contingency reserve policy;
- Establishing reserves to cover previously unfunded liabilities;
- Placing a Transient Occupancy Tax (hotel tax) increase measure on the November 2005 ballot.

Maintaining high service levels in the community is a City priority. The actions stated above will help to preserve the City's financial health and quality of life. If you have questions, please contact Finance Director, Greg Rogers at 973-2528.

Public Invited to the 2nd Annual San Ramon Small Business Expo

October 27, 2004 2:00 p.m. – 7:00 p.m.

The San Ramon Small Business Expo is back by popular demand. The Expo will be hosted this year at the beautiful San Ramon Community Center. The event will feature 50 San Ramon small businesses, afternoon business seminars, City of San Ramon Resource Center, evening Caterers Expo with a no host bar, and much more.

"After attending the Small Business Expo last year, I decided to become an entrepreneur in San Ramon"

Mark Shirazi, New Owner of Erik's Deli in San Ramon/Dublin

What is the San Ramon Small Business Expo?

San Ramon has approximately 2,500 small and medium-sized businesses (with less than 50 employees). About 700 of these businesses are sole proprietors, many of which may be home-based businesses with limited means to expose their products and services to the public. The San Ramon Small Business Expo will provide a unique and valuable opportunity for these businesses to take advantage of educational sessions, networking, marketing and sales.

Event Details

The San Ramon Small Business Expo will take place on **Wednesday, October 27, 2004** at the San Ramon Community Center, 12501 Alcosta Blvd from 2pm to 7pm. **Admission to the Exposition Hall is FREE!** For a registration fee of only \$99, small businesses can display, market and sell their products and services. Expo booth reservations will be taken on a first-come, first-served basis. Lunch will be served to exhibitors as part of the registration fee. Exhibitor applications will be available for pick-up at any City of San Ramon facility, online at www.SanRamon.ca.gov, or by calling 973-3200. This event is open to the public. Admission is FREE!

Contact information

Management staff:

Herb L. Moniz, City Manager
Byron Athan, City Attorney
Greg Rogers, Finance Director
Jeff Eorio, Parks & Community Services Director
Joye Fukuda, Public Works Director
Phil Wong, Planning Director
Kathy Samuels, Chief of Police
Cheryl Mitchell Wade,
Human Resources Director & City Report Editor

City Council:

H. Abram Wilson, Mayor
Dave Hudson, Vice Mayor
Scott Perkins, Councilmember
Carol Rowley, Councilmember
Jim Livingstone, Councilmember

www.sanramon.ca.gov

Helpful San Ramon #'s

Building 973-2580
Business License 973-2513
City Clerk 973-2539
City Council 973-2532
Human Resources 973-2503
Planning 973-2560
Police 973-2700
Parks and Community Services 973-3200
Senior Center 973-3250
Olympic Pool 973-3240